



# Your specialist for tourGuide systems



## ABOUT TONWELT

Group travel means sharing experiences. Whether it's in a museum, an industrial plant or on a boat, bus or city tour – interaction, diversity and the exchange of information make group activities unforgettable.

When it comes to focussing your group's attention and minimising the noise for other visitors, the group tour systems from tonwelt are indispensable. We pride ourselves on offering a wide range of solutions for every need.

Since 2004, tonwelt has been your reliable, full-service partner for visitor guidance and visitor management solutions. We continue to develop ground-breaking technologies which support the mediation requirements of museums, exhibition halls, tourism and the industrial sector in a very practical and dependable way.

More information on: [www.tonwelt.com](http://www.tonwelt.com)

## OUR REFERENCES

### Travel and Tourism

DE	Berlin	Goldmann Reisen
DE	Berlin	Travel Club Viva D'or
DE	Berlin	Yacht Charter & Tourist Boats
DE	Bucholz	HIT-Reiseclub GmbH
DE	Elmenhorst	Kofahl Reisen GbR
DE	Fulda	Tourism and Congress Management
DE	Gnadenberg	Merz Reisen
DE	Hamburg	Hapag Lloyd Cruises
DE	Leipzig	Segway Tours Leipzig
DE	Potsdam	Filmpark Babelsberg
DE	Munich	Bavaria Film Studios Bullyversum
DE	Ratingen	CITS Congress Incentive Travel Service
DE	Rostock	A-ROSA Flussschiff GmbH
DE	Weimar	Classic Foundation Weimar
AT	Arnoldstein	Bernhard Wastian Reisen
AM	Yerevan	Caucasus Holidays LLC
CH	Neuh. am Rheinfall	Rhyfall Mändli Rhine Falls Tours
FR	Clermont-Ferrand	Vulcania Theme Park
GE	Tbilisi	Concord Travel LLC
IT	Cagliari	NewWay Sardinia Tours
IT	Pisa	Eco Voyager City Tour
LU	Esch-sur-Alzette	RedRockRegion

### Industry and Business

DE	Erlangen	Siemens AG
DE	Landsberg	The Edeka Group
DE	Lennestadt	Emcon Technologies
DE	Plattling	Interpane Glas AG
EN	Mengen	Gaggli Noodle House
FR	Linz	Brau Union Austria AG
AT	Pöllau	Kapo Furniture Workshops GmbH
AT	Vienna	Cycleenergy Biomass Power

CH	Niederweningen	Bucher-Guyer AG
CH	Rheinfelden	Feldschlösschen Getränke AG
CH	Zurich	Gate Gourmet Switzerland GmbH
CH	Zurich	Otto Fischer AG
FR	Obernai	Hager Forum
UK	Edinburgh	Scotch Whisky Experience

»The tourGuide MG enabled our visitors to listen in a relaxed and unstrained way, despite the large number of visitors and simultaneous tours. That was a great advantage.«

Dr. Christoph Trepesch | Art Collection Augsburg

### Museums and Cultural Institutions

DE	Berlin	Jewish Museum
DE	Berlin	National Museums in Berlin
DE	Brühl	Brühl Castles
DE	Erfurt	Andreasstraße Memorial Site
DE	Hamburg	German Customs & Excise Museum
DE	Münster	Art Museum Pablo Picasso
DE	Stuttgart	State Museum Württemberg
DE	Stuttgart	Mercedes-Benz Museum
AT	Vienna	Leopold Museum
AT	Vienna	Natural History Museum
CH	Basel	Beyeler Foundation
CH	St. Gallen	Abbey Library
CH	Zurich	Fraumünster Parish
CN	Montreal	Museum of Fine Arts
CZ	Terezín	Terezín Memorial
FR	Valence	Museum of Valence
TR	Istanbul	Sabancı Museum
UK	Oxford	Bodleian Library

Exploring together. The most important factors for group tour systems are sound quality, range, operating time and practical features.





## tourGuide PLAY

Your reliable and  
practical companion

- ↔ Range: 90 – 120 m (indoor/outdoor)
- 📡 Channels: 110 available channels
- 🔋 Operating time: up to 32 hours
- ★ Special feature: sync-kit for simultaneous setup of several devices (optional)

The tourGuide PLAY is a practical and easy to use digital group guidance system. Its intuitive operation, high reliability and long service life make it a very dependable companion for any situation. At just under 44 g, the tourGuide PLAY is refreshingly light. Its particularly low latency of only 22 ms enables virtually delay-free transmission. With up to 110 available channels and a range of 120 m, this system ensures that you'll always stay in touch with your group. Especially practical: its optional sync-kit can set several devices to the target channel simultaneously, in no time at all. The tourGuide PLAY is the ideal system for city tours, travel companies and small to medium-sized museums looking for a simple, and above all practical, group tour system.



Ready to use: The tourGuide PLAY transmitter has a practical clip-on microphone – completely cable free.

- a light and compact group tour system
- intuitive operation and high reliability
- customizable with stickers
- optional sync kit
- transport and charging bag for 12, 35 or 60 devices
- extensive accessories such as headphones, microphones, etc.



More variety: The tonwelt tourGuide GO provides an additional AUX input to add external content to your tour.

The tourGuide GO digital group guidance system is characterised by its long range, good sound quality and outstanding reliability. Thanks to its compact dimensions, practical functions and a weight of only 39 g, the tourGuide GO is the ideal companion for group trips and guided tours. This system also lets you offer your listeners more variety: by enhancing your tour with audio recordings via the AUX input, music, sound effects and soundbites can be used to offer a complete audio experience. The tourGuide GO comes with a practical charging station: optional as either a soft light-weight bag, a case or a complete charging drawer. With the optional sync-kit, all devices can be simultaneously set to the desired target channel.

- an easy to use digital group guidance system
- good sound quality thanks to ANC
- LCD screen for quick operation
- supports parallel guided tours in multiple languages
- external content can be played via the AUX input
- optional sync-kit
- transport and charging bag for 12, 35 or 60 devices
- extensive accessories such as headphones, microphones, etc.



## tourGuide GO

The best entertainment  
on the move

- ↔ Range: 100–140 m (indoor/outdoor)
- 📻 Channels: 110 available channels
- 🔋 Operating time: up to 14 hours
- ★ Special feature: commercially available AA batteries



## tourGuide GO+

Expand the  
conversation

-  Range: 100 – 140 m (indoor/outdoor)
-  Channels: 110 available channels
-  Operating time: up to 14 hours
-  Special feature: bidirectional mode enables direct communication within the group

Like the tourGuide GO, the tourGuide GO+ is an easy to use digital group tour system. In addition to its low weight, compact dimensions and additional AUX input, the tourGuide GO+ offers another very special feature: the bidirectional mode. This gives your listeners the opportunity to ask questions which can be shared directly with the entire group. The practical function is useful for all applications where interactivity and exchange are required – such as during industrial tours or between seminar leaders and participants or teachers and students. The tourGuide GO+ is also equipped with Active Noise Cancelling technology which reduces any unwanted noises in the transmission environment. This ensures that every word can be heard even in acoustically demanding situations.



When things need to go quickly: Thanks to the optional sync-kit, several devices can be set to the target channel at the same time.

- an easy to use digital group management system
- good sound quality thanks to ANC
- LCD screen for quick operation
- bidirectional mode for increased interaction
- external content can be played via the AUX input
- optional sync-kit
- transport and charging bag for 12, 35 or 60 devices
- extensive accessories such as headphones, microphones, etc.



Buy, rent or lease: Let us advise you which financing model suits you best.

Not all guided tours need a large number of available channels. For low-noise environments, our group management systems concentrate on other features, such as sound quality. The tonwelt tourGuide AIR uses a dependable analog system with an impressive range of up to 150 m. At only 49 g, the AIR is light and impresses even the most demanding ears with its extraordinary sound quality comfortably. The tourGuide AIR also has an AUX input, which allows external content to be included in your tour. The optional sync-kit is particularly practical, allowing all the devices of a tour to be simultaneously adjusted to the target channel.

- a reliable analog group management system
- exceptional sound quality
- external content can be played via the AUX input
- no latency
- optional sync-kit
- transport and charging bag for 12, 35 or 60 devices
- extensive accessories such as headphones, microphones, etc.



## tourGuide AIR

Top sound quality  
for your guided tours

- ↔ Range: 100 – 150 m (indoor/outdoor)
- 📡 Channels: 67 available channels
- 🔋 Operating time: up to 18 hours
- ★ Special feature: analog group management system with great sound quality



## tourGuide MG

The uncomplicated  
all-rounder for daily use

-  Range: 60–90 m (indoor/outdoor)
-  Channels: 16 available channels
-  Operating time: up to 20 hours
-  Special feature: simple operation and top reliability

The tourGuide MG is the reliable all-rounder in our series. Its simple and intuitive design has been impressing customers across the globe for many years. Whether in museums or at famous landmarks, the tourGuide MG guarantees optimal performance in highly frequented locations. Tours with large groups can be held simultaneously in several languages. External content can also be imported via an AUX input. Available with numerous practical accessories, such as a charging and transport case, the tourGuide MG offers a very attractive price-performance ratio.



Practically indestructible, the tourGuide MG is a robust group management system with an attractive price-performance ratio.

- a robust analog group guidance system
- excellent sound quality
- uses standard AA batteries
- external content can be played via the AUX input
- transport and charging case for 12 resp. 36 devices, or drawer for 50 devices
- extensive accessories such as headphones, microphones, etc.

Highest sound quality, excellent workmanship, a high-resolution OLED display for your logo insertion, plus an impressive range of up to 200 m and 1600 available channels: the tonwelt tourGuide TG-48 is our premium-class system. With its sleek design, a weight of less than 50 g and an operating time of up to 12 hours, the tourGuide TG-48 was created to inspire both listeners and group leaders alike. The added ability to play external content via an AUX input allows you to turn any site, museum or VIP tour into a complete acoustic experience.



High-quality materials and compact dimensions: The tourGuide TG-48 sets new standards in sound and processing quality.

- a digital/analog group tour system
- premium-class sound quality
- extensive features and functions
- external content can be played via the AUX input
- transport and charging case for 32 devices or drawer for 100 devices
- extensive accessories such as headphones, microphones, etc.



## tourGuide TG-48

Premium-class  
communication

- ↔ Range: 180–200 m (indoor/outdoor)
- 📍 Channels: 1600 available channels
- 🔋 Operating time: up to 12 hours
- ★ Special feature: delay-free sound transmission in premium quality



# supraGuide TRAVEL

Automatically placed  
multilingual content

- ↔ Range: local use, permanently installed in tourist trains, buses or boats
- 📡 Channels: 8–20 available channels
- 🔋 Operating time: permanent
- ★ Special feature: individual configuration of the control panel, also via screen

Sightseeing tours on buses, trains or boats are incredibly popular in cities and tourist centres. Via an intuitive control panel or interactive touch display, the supraGuide TRAVEL enables you to deliver photographs, videos, music and original sounds to your visitors at predetermined points of interest (POIs). If desired, the multilingual content can be activated, either manually or automatically, at defined GPS points. The system works as a permanent, weather-proof installation inside your vehicle, providing a genuine long-term bonus for your visitors.



Offers your visitors a real bonus:  
Multilingual content is delivered at  
defined POIs via GPS-control.

- 
- a robust, multilingual infotainment system
  - for permanent installation in trains, boats and buses
  - excellent sound quality
  - GPS-controlled delivery of content at POIs
  - available with a control panel or touchscreen
  - individually configurable

# OVERVIEW TOURGUIDES

tourGuide  
**PLAY**



tourGuide  
**GO**



tourGuide  
**GO+**



tourGuide  
**AIR**



tourGuide  
**MG**



tourGuide  
**TG-48**



size	very small	small	small	small	medium	tiny
analog/digital	digital UHF	digital UHF	digital UHF	analog UHF	analog UHF	analog/digital
sound quality	standard	good	good	high quality	high quality	premium quality
usability	simple	standard	standard	standard	very simple	sophisticated for admins
battery	2 x AA rechargeable	1 x AA rechargeable	1 x AA rechargeable	Li-Po 1.300mAh	2 x AA rechargeable	Li-Po 600mAh
operating time	32 hours	12 – 14 hours	12 – 14 hours	18 hours	16 – 20 hours	11 – 12 hours
(operation) range indoor	90 m	up to 100 m	up to 100 m	up to 100 m	60 m	>180 m
(operation) range outdoor	up to 120 m	up to 140 m	up to 140 m	up to 150 m	90 m	>200 m
bidirectional	no	no	yes	no	no	no
weight incl. battery	43,4 g w/o battery	38,6 g w/o battery	38,6 g w/o battery	49g	130g	<50g
display	no	yes, LCD	yes, LCD	yes, LCD	no	OLED 128*64 dot
micro output	3,5mm, 2/3pin minijack	3,5mm, 4pin minijack	3,5mm, 4pin minijack	3,5mm, 2/3pin minijack	3,5mm, 2/3pin minijack	3,5mm, 3pin minijack
external antenna	no	no	yes	yes	no	yes
frequency A 863-865 MHz channels	yes 20	yes 20	yes 20	yes 16	yes 16	yes 1600
frequency B 823-832 MHz channels	yes 90	yes 90	yes 90	yes 51	depends on quantity on demand	yes 1600
frequency C 863-865 MHz + 823-832 MHz channels	yes 110	yes 110	yes 110	yes 67	no 16	yes 1600
latency	22ms	22ms	35ms	no	no	no
charging connector	MicroUSB	MicroUSB	MicroUSB	MicroUSB	2 Pin (Pogo)	4 Pin (Pogo)
dimensions mm (B/H/T)	50x70x25	40x84x24	40x84x24	40x82,6x12	66x112x29	42x69x14
signal to noise ratio	50 dB	71 dB	61 dB	71 dB	80dB	92 dB
dynamic range	81 dB	81 dB	81 dB	81 dB	80dB	80 dB
RF output	10 mW	10 mW	10 mW	10 mW	10 mW	1 / 10 / 20 mW
operation temperature	-10°C to +50°C	-10°C to +50°C	-10°C to +50°C	-10°C to +50°C	-10°C to +50°C	-20°C to +70°C
aux in/out	no	yes	yes	no	yes	on demand
digital pilot tone and digital noise lock	no	yes	yes	no	no	no
auto Sync Channels	no	yes	yes	no	no	no
logo sticker space	yes	no	no	no	no	no
in display logo	no	no	no	no	no	yes
sturdiness	very robust	robust	robust	robust	perfectly robust	filigree
global "quick setup tool" for channels	yes, by a sync kit	yes, by a sync kit	yes, by a sync kit	yes, by a sync kit	no	no

optional with an induction loop, hand microphones, USB single cable for charging of single devices.

## CHARGING STATIONS AND TRANSPORT

### tourGuide PLAY, tourGuide GO/GO+, tourGuide AIR

charging station/shape	Dual-slot-charger	12-slot charger hand bag	35-slot charger carry bag	60-slot charger drawer
number of charging slots	2	12	35	60
power supply	DC 5V 1A	DC 5V 4A	DC 5V 4A/10	DC 19V 6.3A
dimension (W/H/D)	68x42x68 mm	332x130x104 mm	440x270x140 mm	595x220x600 mm
weight	120 g	1,2 kg	3 kg	14 kg

### tourGuide MG

charging station/shape		12-slot charger hand bag	36-slot charger case
number of charging slots		12	36
power supply		DC 12V 5 A	DC 12V 7A
dimension (W/H/D)		324x180x305 mm	860x230x350 mm
weight		3,5 kg	15 kg

### tourGuide TG-48

charging station/shape	Dual-slot-charger		32-slot charger case
number of charging slots	2		32
power supply	5 V 3 A-DC		5 V 3 A-DC
dimension (W/H/D)	85x95x90 mm		500x150x350 mm
weight	100 g		6,3 kg

Further options on request.



12-slot charger hand bag  
tourGuide PLAY/GO/GO+/AIR



35-slot charger carry bag  
tourGuide PLAY/GO/GO+/AIR



60-slot charger drawer  
tourGuide PLAY/GO/GO+/AIR



36-slot charger carry bag  
tourGuide MG



32-slot charger carry bag  
tourGuide TG-48

## tonwelt GmbH

Levetzowstraße 23 b – c  
10555 Berlin | Germany  
+49 30 39 40 47 30  
info@tonwelt.com  
www.tonwelt.com

## tonwelt group international

tonwelt Sarl  
Rue Amelia Earhart  
37700 La Ville-aux-Dames | France  
+33 (0)2 47 50 90 83  
info@tonwelt.fr  
www.tonwelt.fr

tonwelt UK Ltd.  
+44 7483 333 633  
hello@tonwelt.uk  
www.tonwelt.uk

tonwelt Medya Tic. Ltd. Sti.  
Ali Çetinkaya Bulv. No:52 Kat:3/10  
35220 Alsancak - Izmir | Turkey  
+90 232 464 94 11  
turkey@tonwelt.com  
www.tonwelt.com/tr

